



May 2018

PROFESSIONAL PRACTICE RESOURCES IS MOVING!

We are pleased to announce that after 26 years in the same location PPR is moving to Bingham Farms on Telegraph Road just south of 13 Mile Road on the east side. The new building will be more convenient for many of you, and is an opportunity for us to ensure optimal technology implementation along with faster processing speed. The move is planned for just after Memorial Day, and we will keep you updated as to system inaccessibility. We anticipate being down for only 3 hours. We'll announce the exact date and time shortly.

Our new address is 30400 Telegraph Rd, Suite 475 Bingham Farms, MI 48025. We encourage you to stop by for a visit.

Don't worry about any lost mail. The pre-paid postage envelopes with the Southfield address that we provide will be automatically sent to the new address when the time comes.

EHR DOCUMENTATION PITFALLS

As doctors spend more of their time working with EHRs auditors are finding areas where documentation has not improved and may be causing additional problems. In order to avoid payment recoveries:

- Ensure that your documentation doesn't contradict itself. For example, when the chief complaint is "cough", but the respiratory review of systems states "no cough".
- Properly document incident to, or split/shared services. Do not refer to the provider who's billing the service in the 3rd person. The billing provider must appropriately document his or her portion of the service.
- Make sure that there's an order for any additional testing or procedures performed for the patient. Often, the record has the test results, but there is no mention of the order in the record.

QUALITY PAYMENT PROGRAM ANSWERS

CMS (Centers for Medicare & Medicaid Services) is hosting a Medicare Learning Network call on Wednesday, May 16 at 1:30pm to answer frequently asked questions. We will participate on the call, but we recommend that someone from your office listen in as well. Registration can take place up to the time of the call, or until the session is full. Follow this link to register:

<https://blh.ier.intercall.com/>

And remember, we're here to help *you*. Don't hesitate to call at any time for any reason.

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