



February 2018

NEW MEDICARE CARDS

New Medicare cards will be mailed to beneficiaries beginning in April 2018. Medicare will be removing the Social Security number from the new cards. Medicare is encouraging providers to display a poster in your office and giving tear-off sheets or flyers to your patients. Follow the link below to access the poster.

<https://www.cms.gov/Medicare/New-Medicare-Card/Partners-and-Employers/New-Medicare-Card-Poster.pdf>

This link will lead to the proposed flyer.

<https://www.medicare.gov/Pubs/pdf/12002-New-Medicare-Card-flyer.pdf>

Here is the link to the CMS education website for Medicare providers to help you find the most up to date information regarding the New Medicare Card project. We suggest that you check the website frequently.

<https://www.cms.gov/medicare/new-medicare-card/nmc-home.html>

CLIENT SATISFACTION SURVEY

In an effort to improve our customer service we will be contacting you within the next 30 days to ask for your opinion of our service. Please let us know what you like about PPR, but more importantly please let us know where we can improve.

REFERRALS

The highest compliment that our clients can give us is a referral to one of their colleagues. We appreciate and value our clients and their referrals. Let your colleague know to mention your name when they call PPR and we'll discount an invoice for you as a "Thank-you."

PATIENT EMAIL ADDRESSES

PPR can create a field in your patient master record to store the patient's email address. You can simply provide it to us and we'll add it. Please make sure that if you send emails to your patients that you have the appropriate permission from them.

And remember, we're here to help *you*. Don't hesitate to call at any time for any reason.