



December 2017

PAYMENT CONVENIENCE

We have been asked by several clients to allow them to conveniently and regularly pay their invoices to PPR using the ACH Debit service. We have added this feature to our system, and have enclosed the appropriate authorization form along with this newsletter. If you fill out the form and return it to us, we will be able to directly withdraw payment for each monthly invoice 10 days after sending it to you. Please call us if you have any questions.

COMMERCIAL PAYMENT POSTING

Please make sure to forward any EOBs (Explanation Of Benefits) that you receive so that we may post the payment promptly to your patients' accounts. It is important to remember that insurance companies are now sending payments directly to your bank without any paper documentation. Accordingly it is important to alert us to these payments as well. We'll be happy to find the payment information on the insurance company's website. This will keep your patient accounts accurate and up to date.

CODING UPDATES

As a reminder, the new release of the ICD-10 and CPT code sets for 2018 have been released. Although any changes to the new sets are effective January 1, 2018, some carriers have begun using them earlier. We will notify you of any changes that effect your reimbursement. We always recommend that each office have their own copy. Of course, you are welcome to use the PPR ICD-10 look up tool at any time.

HOLIDAY SCHEDULE

The holidays are upon us. Note the following closing dates.

We will be closed at noon on Friday, December 22, and on Monday, December 25, for the Christmas holiday.

We will also be closed at noon on Friday, December 29, and on Monday, January 1, 2018 for New Year's Day. Let us know of your schedule so we may arrange any deliveries or month end/year end reporting for you.

All of us at PPR wish you a safe and happy holiday season.

And remember, we're here to help *you*. Don't hesitate to call at any time for any reason.