May 2017

REPORTS, REPORTS, REPORTS

Our clients currently enjoy daily or weekly activity reports as well as a month end package of reports. We have a wide range of useful accounts receivable and practice management reports. These include

- Aging by providers or insurance company
- Accounts to be recommended for collection activity
- Procedures billed by date, patient, or provider
- Charges, payments, and adjustments by provider, department, or location
- Diagnosis by date, patient, or provider

Are there reports or information about your practice that you would like to see that you currently don't receive? Please contact Patti Blanchard at 248.569.5960 or patti@pprbilling.com to discuss customized reporting for your practice.

REDUCE ICD-10 DENIALS

There are a number of reasons that a valid ICD-10 code can be denied.

- The code used does not demonstrate medical necessity for the service performed. In these cases we will try to provide the appropriate medical policy.
- The code is not specific enough
- The code references another code that was not provided
- The code used is inappropriate for the patient's age or gender

Whenever possible our staff will submit corrections. But we will notify you when we need more information.

WPS (Medicare) HAS A NEW FACEBOOK ACCOUNT

WPS Government Health Administrators has a new social media presence in the form of a Facebook account. The Provider Page is now is open to the public by going to https://www.facebook.com/WPSGHAProviderPage. WPS GHA has transitioned to a new registration system. Live events are available on WPS GHA's Learning Center at **https://wpsgha.litmos.com/online-courses**. All on-demand courses will be moved to the WPS GHA's Learning Center at **https://wpsgha.litmos.com/**. The new learning center requires each person to have a unique log in, this log in can be created at **http://wpsghalearningcenter.com**. For any questions, please contact: **surveymail@wpsic.com**.

And remember, we're here to help *you*. Don't hesitate to call at any time for any reason.