



April 2017

## **SENDING YOUR DATA TO PPR**

We've set up a special email address of [billing@pprbilling.com](mailto:billing@pprbilling.com) which you should use for sending billing data, updating patient demographics, and posting payments. The work will be routed to the appropriate staff. Please make sure to "Zix" or otherwise encrypt PHI (Private Health Information). PPR strives to be in compliance at all times and wants to help you do the same. We can accept work from your office in a variety of ways, including email, scanning, traditional mail, and more. Please call us to help identify the best possible method for you.

## **PROFESSIONAL ORGANIZATIONS**

PPR maintains memberships in a variety of professional organizations designed to help us maintain the highest standards in customer service and staff education. Presently we are members of HBMA (Healthcare Billing and Management Association), HFMA (Healthcare Financial Management Association), AMBA (American Medical Billing Association), AAPC (American Academy of Professional Coders), MI Part B POE AG (Provider Outreach and Education Advisory Group), and MMBA (Michigan Medical Billers Association). These groups help ensure that our staff is up to date regarding the wide range of complex and ever changing issues in the world of medical billing and coding.

We also encourage our providers to allow time for in-house staff to learn about issues and topics that apply to their positions. We would recommend that you go to the CMS.gov site "The Medicare Learning Network." You can sign-up for publications, find articles, web training events, and even provider compliance. Please let us know if you need help navigating the site or have questions. Here is the link to this valuable site.

<https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo/Index.html>

## **OIG WORK PLAN 2017 (Office of Inspector General)**

Please note that the OIG is targeting home visits performed by doctors and other health providers for claims review. What this means is that physicians must be sure to appropriately document the medical necessity of a home visit in addition to the usual evaluation and management requirements.

The OIG Work Plan for 2017 can be accessed using this link below: <http://www.oig.hhs.gov>

And remember, we're here to help *you*. Don't hesitate to call at any time for any reason.