



May 2020

## TELEHEALTH

On April 30th, the Centers for Medicare and Medicaid Services (CMS) announced a number of new blanket waivers and regulatory flexibilities.

Announcement:

<https://www.cms.gov/newsroom/press-releases/trump-administration-issues-second-round-sweeping-changes-support-us-healthcare-system-during-covid>

Interim Final Rule:

<https://www.cms.gov/files/document/covid-medicare-and-medicaid-ifc2.pdf>

The announcement includes new Medicare telehealth coverage flexibilities. Please refer to the IRF for a more detailed explanation of these provisions.

Almost every carrier has relaxed requirements. Our providers are getting paid for telehealth services. Please be sure to let us know the type of visit you are providing. We need to know if it's a real face to face visit, video, or audio only. As always, we recommend that you verify each patient's coverage to make sure their contract allows for these visits.

## MEDICARE REVALIDATIONS

We have confirmed that currently Medicare is putting a hold on provider revalidation. They are not accepting revalidations at this time. They do not know when this will change. Providers will receive a new revalidation letter once they begin processing. They will not deactivate providers. We will continue to verify this and notify you when there's an update. Please keep us informed regarding any changes of address or other status.

## CLAIMS PROCESSING

As you know, PPR is continuing to process your claims on a daily basis. Our staff is working diligently to make sure that all your work is processed promptly and correctly. We continue to ask that our clients send work via secure email, scan, fax, and mail. Although we are in the office for certain tasks on a daily basis, we are not meeting with clients in person at this time. You and your patients can call and we're happy to answer any questions you may have. Reports will be sent to your email.

And remember, we're here to help you. Don't hesitate to call at any time for any reason.