



June 2021

REMINDER: USING HCPCS CODE G2212

BCBSM has posted a web DENIS message in January to let you know the following:

“When billing an add on code for prolonged office or other outpatient evaluation and management services with a primary CPT procedure code of 99205 or 99215, you should use HCPCS code G2212 instead of 99417. Remember: CPT code 99417 isn’t covered.”

WHAT ABOUT ICD-11?

ICD-11 is the 11th revision of the International Classification of Diseases. ICD is the code set used for analyzing global health trends and statistics. The World Health Organization (WHO) will begin accepting ICD-11 reporting on January 1, 2022. Although there will be changes from ICD-10 to ICD-11, it’s said that the reporting will be much more straightforward and have greater flexibility. Don’t worry. It’s unlikely that the US will adopt ICD-11 before 2023, since there’s no deadline required by the WHO. Stay tuned for updates.

PPR HAS A CULTURE OF COMPLIANCE

As you know, at PPR we have had our compliance plan certified by a third party and have earned accreditation with the HBMA Compliance program. That means that PPR has established standards to safeguard the protected health information (PHI) of your patients. The program includes a thorough review and evaluation of our company’s implementation and adherence to HIPAA, HITECH, Omnibus, and OIG compliance standards. We are proud of our staff who continues to take compliance courses and want you to know that we take our role as business associates seriously. We thank you for your trust in our service.

COMMERCIAL INSURANCE PAYMENTS

Please make sure to forward notice of any payments you receive from carriers other than BCBSM, Medicare, Medicaid, and HAP. You may have noticed that insurance carriers are sending payments a variety of ways: checks, credit cards, EFT, letter notification. Please make sure to forward *all* notices from any carrier to us. Without notice our payment processing system will be less efficient costing time and/or money. We follow up on what looks to be an unpaid claim, only to find out that it *has* been paid, because we were not notified. Please help us to make sure that all your accounts are posted promptly.

Also, please forward to us *any* correspondence you receive from a carrier. It could be a denial or even a notification regarding your provider status.

And remember, we're here to help you. Don't hesitate to call at any time for any reason.