



July 2019

MAKE SURE YOUR CHAMPS ENROLLMENT IS COMPLETE

If your office sees Medicaid patients you must enroll in CHAMPS (Community Health Automated Medicaid Processing System). Even if some providers in the practice do not see Medicaid patients *all* must be enrolled in order that services for any diagnostic testing, prescriptions, or referrals be paid. If you have experienced patients being denied services because of CHAMPS enrollment issues for your practice, PPR will be happy to look into this and make any additions or corrections necessary. Bulletin 18-47 is the document you must comply with. The direct link is here:

https://www.michigan.gov/documents/mdhhs/MSA_18-47_639604_7.pdf

DELAYED MEDICARE PAYMENT FILES

We have been notified from WPS (Wisconsin Physician Services) that the payment files for Medicare checks dated July 3, 2019 have been delayed. This means that although *you* have received payment, *we* have not been sent the corresponding payment and rejection files. As soon as we have received these files we will post those payments to the patients' accounts.

MORE PRACTICES STRUGGLE WITH BAD DEBT AS PATIENTS STRUGGLE WITH BILLS

According to a new report from global payments company TSYS, 68% of patients failed to pay off medical bill balances in 2016, which is an increase of 53% from the prior year. Patient responsibility for medical bills increased by 12% in 2018. To help boost collections and reduce A/R, PPR assists our clients in collecting their patient pay balances by providing multiple methods of support. This includes an on-line payment option, real time system access, and immediate phone assistance for patient inquiries. Call us today to make sure that you are collecting all the money that is due to your practice.

AMA SUPPORTS SURPRISE MEDICAL BILLS LEGISLATION

The Michigan State Medical Society reports that the AMA sent a letter to members of Congress to thank them for sponsoring "Protecting People from Surprise Medical Bills Act of 2019". Although the AMA hasn't fully endorsed the legislation, it recognizes that the approach is balanced. Read more here:

<https://www.msms.org/About-MSMS/News-Media/ama-sends-letter-of-appreciation-to-sponsors-of-surprise-out-of-network-billing-legislation>

And remember, we're here to help you. Don't hesitate to call at any time for any reason.