



February 2019

PAYER REPORT CARD SURVEY

The Michigan State Medical Society (MSMS) invites their members to participate in a health plan survey. It's designed for members to have a guide when contracting with health plans and for MSMS to use for the benefit of their members. To access the survey use the following link:

<https://www.surveymonkey.com/r/QM5KX8L>

DELAY IN ELECTRONIC REMITTANCE

We have been notified that the Medicare Electronic payment files for checks dated January 28, 2019 have not been distributed for posting. PPR will post the payments to the patients' accounts as soon as the files are received. The payments to providers have not been delayed. Also, no front end edit files have been returned for claims submitted January 25 and January 26. We will process the edits as soon as they are received.

WPS GHA CONTINUES TO PROCESS MEDICARE CLAIMS FOR MICHIGAN

PPR has been notified as a member of the Part B Provider Advisory Committee that Wisconsin Physician Services (WPS) will continue to serve Michigan as their Medicare Administrative Contractor. This means no changes to Medicare payment operations such as edits, audits, and current Local Coverage Determinations, or policies. This is good news for our Michigan providers for continuity of claims processing.

PATIENT COLLECTIONS

We've had excellent feedback from our providers who are using the Papaya option to allow patients to pay online. If you haven't signed up to take credit card payments with Papaya ask us how to get started. Studies show that a majority of patients would like to make electronic payments. Of course, obtaining payment while the patient is in the office is still the best way to collect!

And remember, we're here to help *you*. Don't hesitate to call at any time for any reason.