



December 2020

HOLIDAY HOURS

It's hard to believe that the holiday season is here. PPR has reduced in person staff at our office, because of the continued guidelines regarding the virus. During the upcoming holidays PPR will be closed beginning at noon on December 24. We will reopen on Monday, December 28. Also, PPR will close at noon on December 31, and reopen on Monday, January 4, 2021.

We hope that you and your family have a safe and happy holiday season.

UNITED HEALTHCARE PROVIDER UPDATES

Please be sure to update your medical professional staff roster with United Healthcare. This is required as part of your provider contract. Here is the link if you would like to update do this yourself, but please feel free to call us and we will be happy to make sure that your provider status and lists are current. Just let us know!

<https://www.uhcprovider.com/en/resource-library/news/featured-news/medical-staff-roster-updates.html?cid=em-providernews-dec20nb-dec20>

BLUE CROSS BLUE SHIELD REMINDER FOR BILLING FOR COVID-19 TESTING

BCBSM and BCN will cover the cost of COVID-19 testing for members that:

- Is ordered by a qualified health profession when medically appropriate, or
- Falls within the guidelines required by the Family First or CARES acts.

To determine if COVID-19 testing is covered please click on this link:

https://www.bcbsm.com/content/dam/microsites/corpcomm/provider/the_record/2020/dec/Record_1220b.shtml

PATIENT ACCOUNT PURGE

At the beginning of March 2021, your PPR insurance specialist will contact you regarding our patient purge program. You can choose to delete patient accounts that have been inactive for over 2 or 3 years, or you may choose to only purge those services that have been paid for over 2 or 3 years. You will receive a copy of any purged patient accounts or services. You can also choose not to have any patient accounts purged.

And remember, we're here to help you. Don't hesitate to call at any time for any reason.