



August 2021

U.S. RESCUE PLAN LOWERED HEALTH CARE COSTS FOR MILLIONS OF AMERICANS

Today, Centers for Medicare & Medicaid Services (CMS) released new data that show returning consumers can save 40% of their monthly premiums because of enhanced tax credits. The deadline to get coverage is August 15, 2021. Read more here:

<https://www.cms.gov/newsroom/press-releases/american-rescue-plan-lowered-health-costs-millions-americans-ahead-august-15-deadline-get-covered>

PPR HAS A CULTURE OF COMPLIANCE

We are proud to note that we are re-certifying PPR's compliance plan. PPR staff, policies and procedures, and physical office are examined and certified as compliant by Healthcare Compliance Professionals. Some of the activities that the PPR compliance committee and all staff participate in are: security risk assessment, testing of our disaster recovery plan, audit of server access, review of the Office of Inspector General Workplan, training for all employees on HIPAA, security, and compliance. We are constantly improving not only our service, but our ability to keep the privacy and security of our clients and patients safe.

CLAIMS PROCESSING GLITCHES

We have been notified that Meridian has resumed claims processing after a system glitch starting in mid-July. As of August 3, they have resumed processing and PPR will resubmit unpaid and unprocessed claims from this time.

INSURANCE COMPANY COMMUNICATIONS/PROVIDER ENROLLMENT

Insurance carriers had already fallen behind in processing requests for provider enrollments prior to the pandemic. The situation has only gotten more challenging in the last year and a half. In most cases PPR must send a request for application via email, fax, or mail. Often these requests go unanswered. We then request again until we receive a response. Once the application is in process, every two weeks we follow up each credentialing situation with either the provider, or the carrier depending from whom needed action must come. Please make sure to forward any communication that you receive from any carrier to PPR as soon as possible. We want to reassure you that we are working diligently on your credentialing project and provide you with a spreadsheet detailing the status every 2 weeks.

And remember, we're here to help you. Don't hesitate to call at any time for any reason.